

Thank You

WE HOPE YOU LIKE YOUR NEW WARDROBE ADDITIONS JUST AS MUCH AS WE DO.

WWW.PRITCHARDS.CO.UK

| PRODUCT | REFUND | EXCHANGE | REPLACEMENT SIZE | REASON CODE |
|--------------------------------------|--------|--------------------------------|------------------|-------------|
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| REASON FOR RETURNING/EXCHANING | | | | |
| 1 – Looks different to image on site | | 2 – Ordered more than one size | | |
| 3 – Arrived too late | | 4 – Poor quality/faulty | | |
| 5 – Does not fit me properly | | 6 – Does not suit me | | |
| 7 – Incorrect Item received | | 8 – Parcel damaged on arrival | | |

Returning an Item for a refund or exchange

If you are not completely satisfied with your purchase, please return the item(s) to us in their original condition with the product labels and packaging within 30 days of purchase. Please make sure you complete the returns section above. After an inspection of your return we will issue you a refund for the goods on receipt. Refund timescales may vary so please allow 10 working days for a refund to appear on your credit card or bank statement.

If you are wanting an exchange, please complete the form above and we will contact you regarding availability of the item(s). All exchanges are sent via Royal Mail Tracked 48 delivery.

Please note, sending items back to Pritchards & Sons Ltd is your responsibility and we are not at fault for any returns that are lost in transit neither are we liable for the cost of returning items.

All returns should be sent to:

Website Returns
Pritchards & Sons Ltd
9 King Street
Hereford
HR4 9BW

PRITCHARDS